



ENVIRONMENTAL  
& ENGINEERING  
SOLUTIONS

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## **KEM PUMPS LTD QUALITY POLICY STATEMENT**

The primary objective of KEM Pumps Ltd is to ensure that we provide services that consistently meet, if not exceed, customer requirements and expectations.

At KEM Pumps Ltd we aim to reward our staff for their efforts and provide a stable and enjoyable work-place for the entire team.

KEM Pumps Ltd is committed to the continual improvement of its performance by the monitoring of quality issues and through involvement with customers, suppliers, regulatory authorities and the community.

To assist with the above, KEM Pumps Ltd has implemented a Management System that meets the requirements of **ISO 9001:2015**, which gives due consideration to the regulatory requirements of both Health and Safety and the Environment.

The system, including this Policy Statement, is continually monitored and reviewed for its applicability and effectiveness through a programme of internal auditing, management review and the analysis of performance against defined objectives.

It is the company policy to ensure that all employees are fully cognisant of the requirements of the Quality Management System and are appropriately trained and supplied with the resources to ensure its continued effectiveness.

These objectives include the development of a more comprehensive dialogue with our suppliers and customers, for mutual benefit. This dialogue is expanded and communicated within the company to ensure a full understanding of our objectives and performance and the opportunity for input at all levels, and form a basis of our continuous improvement policy.

Signed:

A handwritten signature in black ink, appearing to read 'Terry Grant', is written over a horizontal line.

Terry Grant  
Managing Director

Date: 05/01/2025

This date will be the annual review date of our Quality Policy

**FOR AND ON BEHALF OF KEM PUMPS LTD**